



**Abriel Williams**

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## EDUCATION

### A.A.S. Graphic Design

Southeast  
Community College

2023 - 2025

### Business Studies

Southeast  
Community College

Attended 2022 - 2023

## AWARDS

### Dean's List

Fall 2022

## SKILLS

Adaptability  
Teamwork  
Communication  
Optimism  
Problem-Solving

## SOFTWARE

Illustrator      Figma  
InDesign        Canva  
Photoshop       3D Stager

## EXPERIENCE

### Seasonal Team Member

Sandhills Global Event Center — Lincoln, NE | July 2024 - Present

- Provide friendly customer service while taking and preparing orders.
- Contribute to a clean, organized, and stocked café.
- Clean and stock restrooms.
- Assist attendees with finding seating and resolve conflict by ensuring fair viewing conditions
- Direct traffic and assist attendees with finding parking and navigating fairgrounds.

### Graphic Design Intern

Eastmont — Lincoln, NE | Jan 2025 - Feb 2025

- Completed layout projects and created a visual identity and brand guide for the dining area.
- Collaborated interdepartmentally and attended meetings, presenting concepts to the team for feedback.
- Took part in event planning and award ceremony.
- Regularly sent emails regarding design concepts for feedback.

### Server / Dishwasher

Eastmont — Lincoln, NE | Feb 2023 - Present

- Enhance residents' dining experience with positive attitude in a fast-paced environment.
- Exceed supervisor expectations with attention to detail when executing cleaning and serving duties.
- Train new-hires on order-taking, assembly, serving, and cleaning.

### Customer Service Representative (Remote)

TMS Call Centers — Roseburg, OR | Jan 2022 - June 2022

- Provided excellent customer service in a fast-paced environment, answering many calls in a small amount of time.
- Actively listened and used information to answer caller questions.
- Handled challenging callers by using de-escalation techniques.